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Introduction

CafePilot is a time-billing software solution for Internet cafes and a time-billing/products and services request manager for hotels and restaurants.

CafePilot has 3 components: the Client, Server and Service Request Monitor (or SRM for short).

The Client software is installed on the workstations to be secured. The Server software is installed on another computer and co-ordinates all client activities. The Server is a database application and generates as well as stores all customer information.

The SRM can be installed at a manager's office to monitor how quickly customers' requests are serviced or at a kitchen to monitor all refreshment orders in a cafe or restaurant.

Downloads

There are two sets of downloads for CafePilot at dijitanix.com:
- Windows
- Windows/Linux

The Windows setup files will run only on the Windows platform. For the Client, a minimum of Windows NT/2000 is required i.e. no Client installation on Windows 95/98/Me. This is because CafePilot client runs as a Service on Windows.

The Windows/Linux zip files contain executable ".jar" files together with all necessary libraries. Unzip this zip file and run the executable jar to launch to application.

Zip Setups

Unzip the Server setup files into a directory. The Server can be launched on both Windows and Linux by typing the following command at the command prompt and terminal window respectively;

```
java -jar CafePilot_Server.jar
```

This is, of course, assuming that Java Runtime is already installed on the computer. If you have not installed Java, go to www.java.com to download and install the Java Runtime Environment.

The command line can take the username and password as parameters as well, for example:

```
java -jar CafePilot_Server.jar admin abcd
```

where "*admin*" is the username and "*abcd*" is the password. If the password is blank simply leave that argument blank, like

```
java -jar CafePilot_Server.jar admin
```

The administrative username for both the Server and Client is "*admin*" (case-insensitive). The default

administrative password for both the Server and Client is blank i.e. you do not have to type anything.

For the Client, the following command will launch the application:
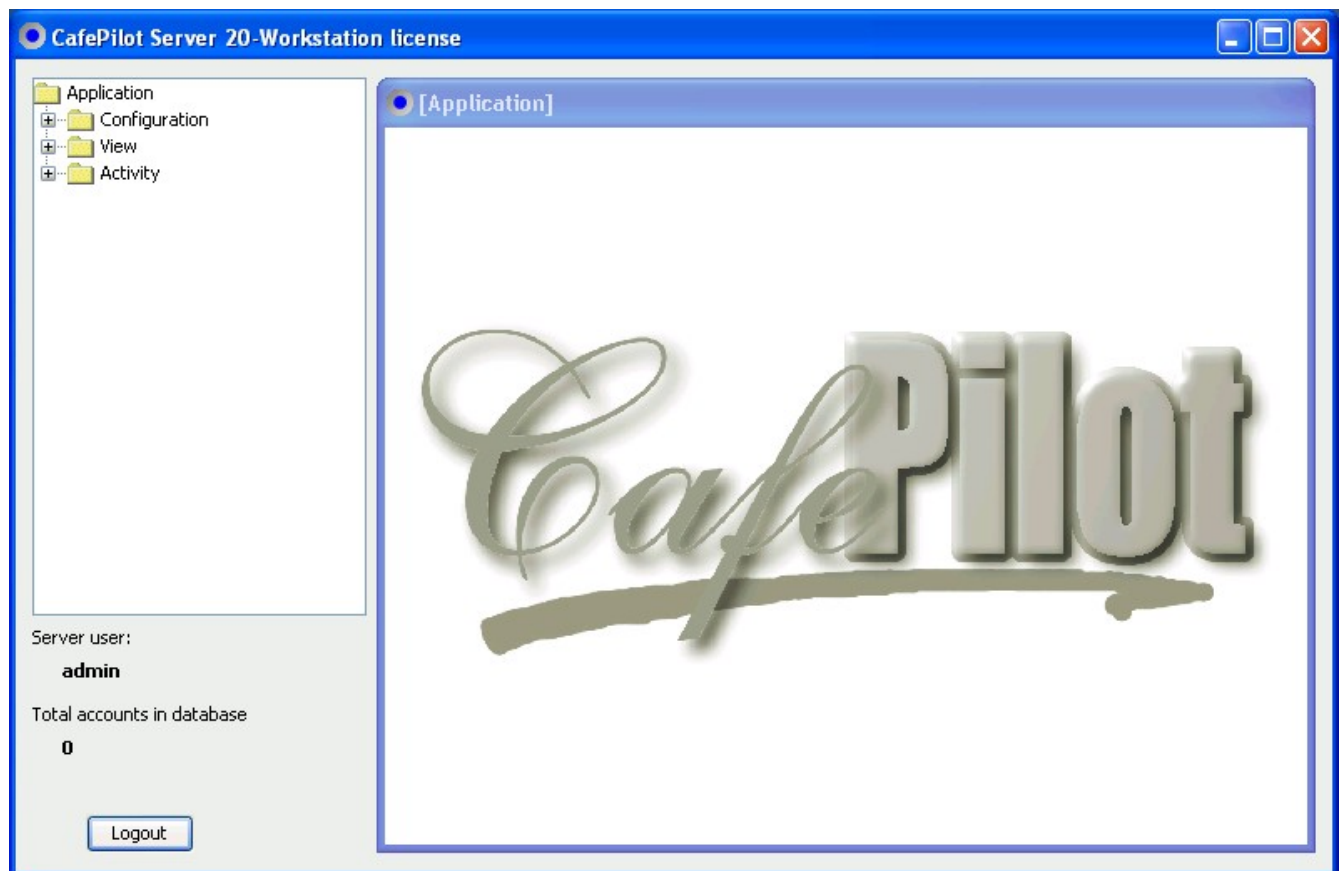
```
java -jar CafePilot_Client.jar
```

The following command line will launch the SRM:

```
java -jar CafePilot_Service_Request_Monitor.jar
```

Configuration

Server

Launch CafePilot Server. You should see the following window
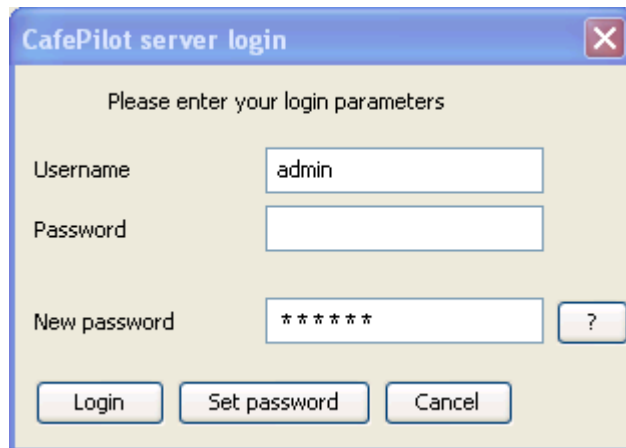

The first thing you should do is change your *Admin* password. To do this, click the **Logout** button if you already logged in, then click **Login**, you should see a dialog similar to the one below
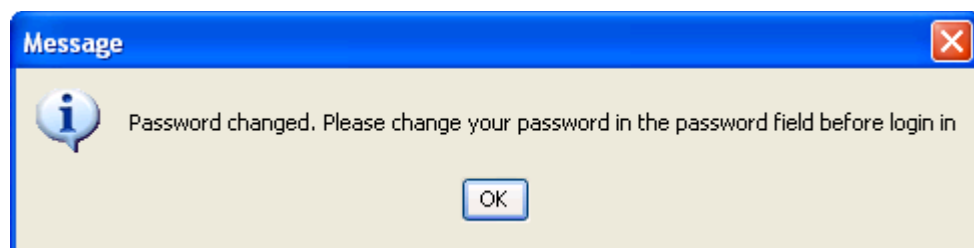
Click **Change password...**

Specify the username and since the password has never been set, leave the password field blank. Next specify the new password and click **Set password**. You should get a message similar to the one below

It simply means that the password has been changed (obviously) and if you want to log in, let the password field reflect the new password.

Next, click the Application—Configuration—Company info node to setup your company information.

Cafe name is your company name, *Cafe address* is your address, *Cafe logo* is the path to a valid image file on your computer. This will appear on ticket formats that incorporate your company logo (Application—Activity—Create new accounts node).

Client

The Client needs to be configured with the IP address of the Server. This way, it knows which CafePilot Server to connect to at startup.

Launch the client.

Type "*admin*" in the username field. Leave the password field blank and click OK. The Administrative dialog box should show up.
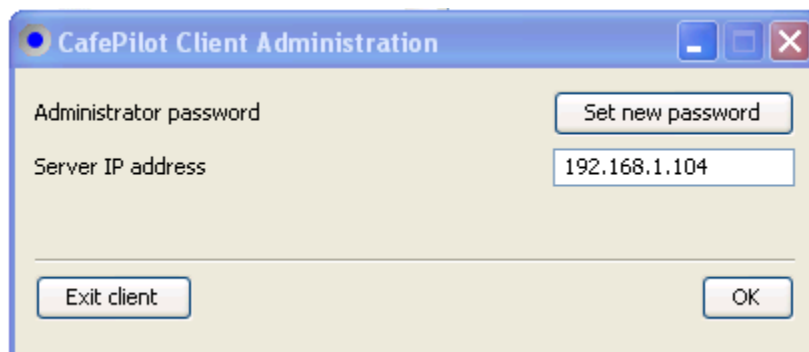
Type in the IP address of your CafePilot Server computer. You should also change the Administrator's password on the client.

Once the client is properly setup, the client computer should always be run with Windows Guest account to prevent customers from tampering with CafePilot or any other System settings.

Service Request Monitor

Launch the SRM. There is really nothing to configure on the SRM. The only SRM configuration is on

the Server.

Click the Application—Configuration—Products/Services node on the Server.

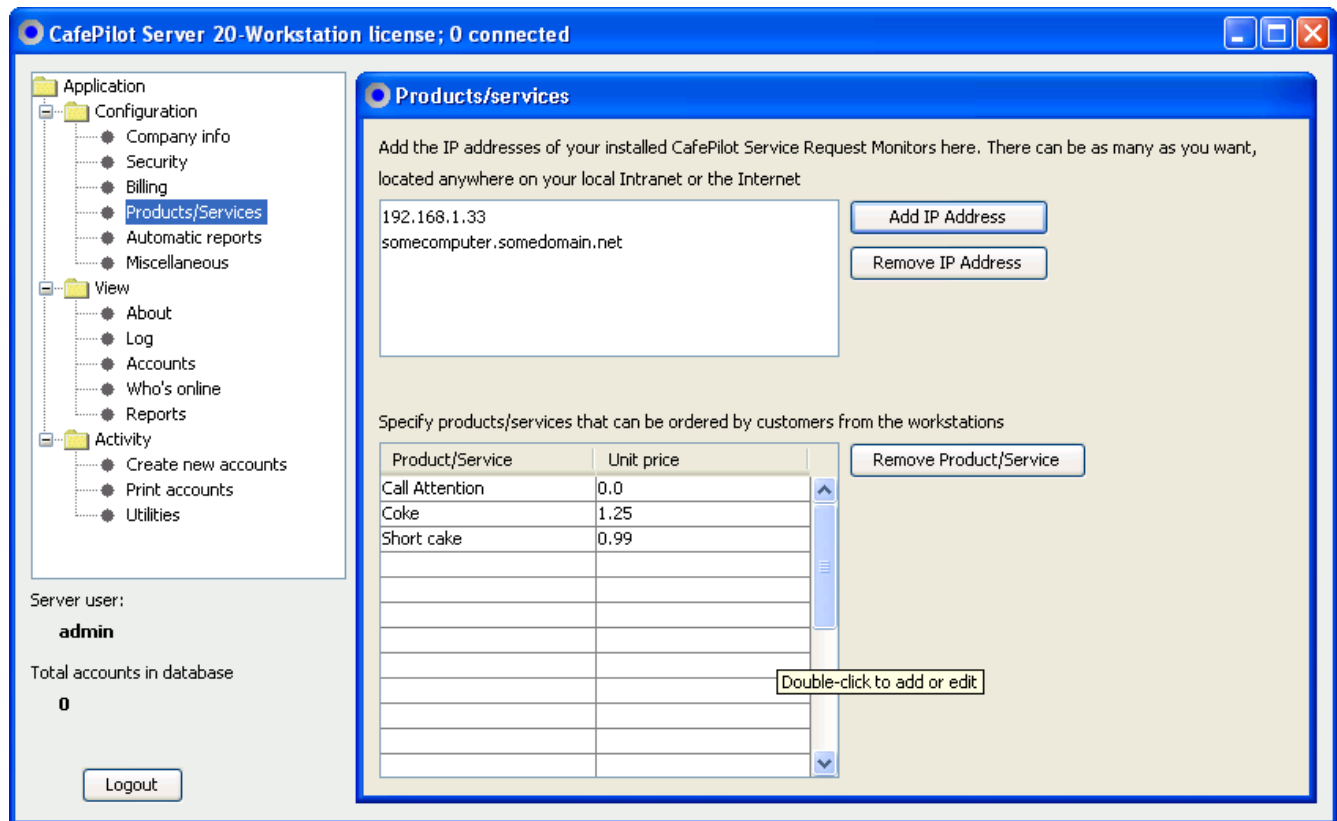Add the IP address of the computer running the SRM to the list of computers to receive service requests. That's all! Any service requests sent from the client will be logged on the Server then forwarded to this SRM.

Licensing

To license your copy of CafePilot Server, browse to www.dijitanix.com and make payment for the license level you desire. For example, you will pay for a 50-Workstation license if you want to manage 50 different workstations at a time.

You will be prompted to send your CafePilot Server's serial number. That can be found on the Application—View—About node.
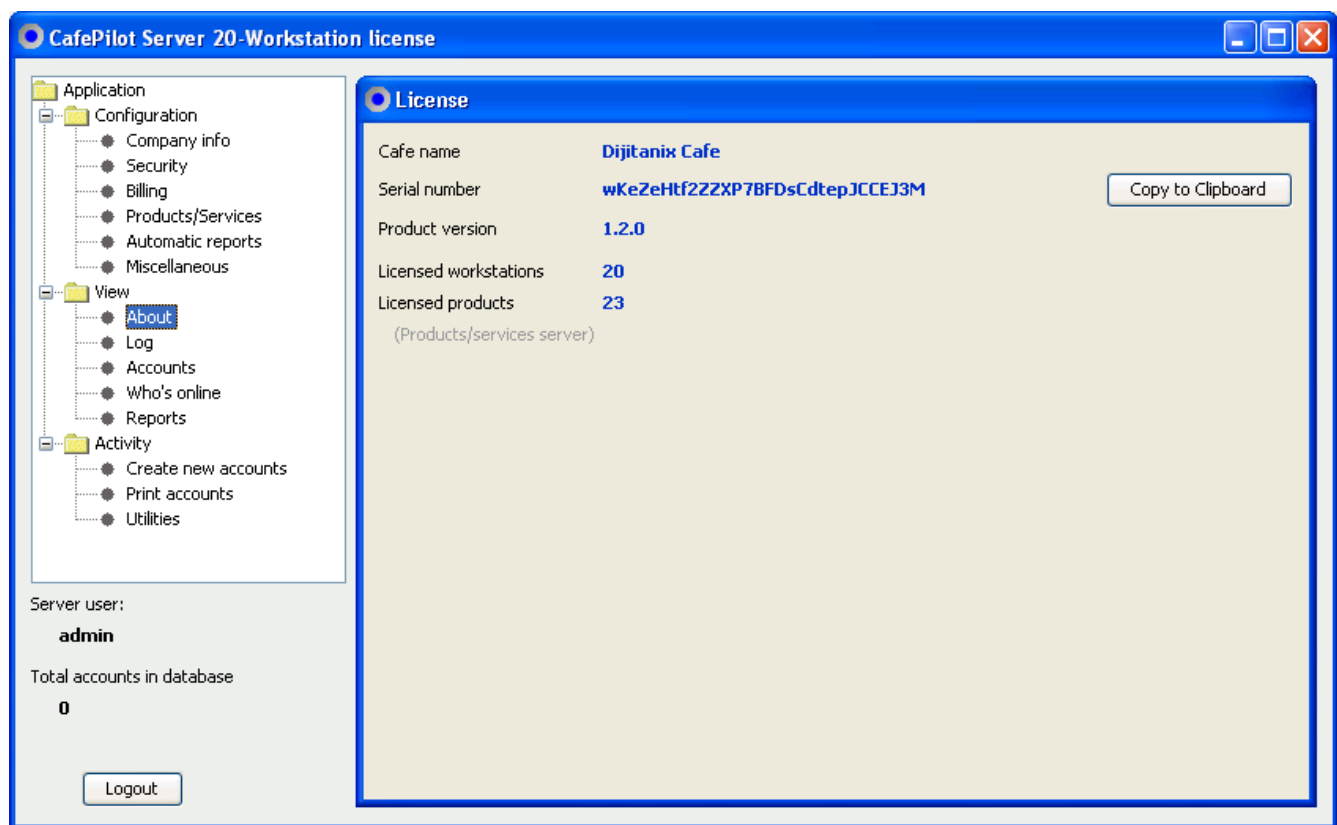
Click the **Copy to Clipboard** button to make it easy for you to transfer your serial number to your email application. Once that button is clicked, pressing **Ctrl + V** will paste your serial number in the active window.

The Licensed products field refers to the number of products and services that can be added to the Application—Configuration—Products/Services node. This license has to be purchased separately on a per product/service basis.

CafePilot Server 20-Workstation license

Application
- Configuration
  - Company info
  - Security
  - Billing
  - Products/Services
  - Automatic reports
  - Miscellaneous
- View
  - About
  - Log
  - Accounts
  - Who's online
  - Reports
- Activity
  - Create new accounts
  - Print accounts
  - Utilities

Server user:

admin

Total accounts in database

0

[Logout]

Products/services

Add the IP addresses of your installed CafePilot Service Request Monitors here. There can be as many as you want, located anywhere on your local Intranet or the Internet

[Add IP Address]

[Remove IP Address]

Specify products/services that can be ordered by customers from the workstations

Product/Service	Unit price
Call Attention	0.0
Coke	1.25
Short cake	0.99

[Remove Product/Service]

Frequently Asked Questions

1. **Q**. Can I run the Server on a Linux machine and run the Client on a Windows computer?
   A. Yes you can, and vice versa.

2. **Q.** Can I evaluate the software before buying?
   A. Yes, we automatically register you for 2-Workstation license and 2 SR-License when you first connect to our license server. You can evaluate CafePilot for as long as you like before making a purchase.

3. **Q**. What is the Service Request or Product license?
   A. That determines the number of products and services you can configure CafePilot to recognize. Examples include refreshments sold in a cafe.